Locations database
Corporate structure
HRM database
Roles/service support database
Identity management database
Inventory
Media database
Changes database
CMDB product(line) Tech. Infrastructure
Capacity monitor
Performance monitor
Security violation detection
Failure detection
SLA database
CMDB items Tech. Infrastructure
License management database
Stock Management database
Financial structure
Known problems error resolution database
ICT services database
Standard services database
Requirements database
Contract management database
Physical planning Rack placement
Accounting database
Cost allocation database
Incident management database
PDC database
Contingency database
Source control system
Business applicatie database
Dashboard (KPI's)
Document management system

Access Management
Configuration Management
Change Management
Event Management
Service Level Management
Problem Management
Service Catalog Management
Development
Supplier Management
Financial Management
Incident Management
Continuity Management
Service Portfolio Management
Seven-Step Improvement
Knowledge Management